



*Si usted necesita esta información en español por favor llame al 1-800-504-2766.

<<Date>>

<<Member Name>>

<<Address>>

<<City>>, <<State>> <<Zip>>

<<ID>>

<<DOB>>

<<PCP>>

<<Telephone>>

Dear <<Name of member>>:

Our records show that your child's doctor referred them to a special doctor for treatment. It is very important that you make an appointment to see this doctor. If you can't remember who your child was supposed to see, please call your child's doctor.

If you need help finding a Special doctor, making an appointment, or help getting to the appointment, please call Customer Service at 1-800-608-8158 (TTD/TTY users, call 1-877-247-6272). You can reach us weekdays 7 a.m. to 7 p.m. ET.

Harmony also has a Personal Health Advisor who can answer your health questions. When you're not sure what kind of care you need, please call your Personal Health Advisor at 1-800-608-8158. There is no charge for this. You can call any time, any day.

Regards,

Harmony of Illinois