



*Si usted necesita esta información en español por favor llame al 1-800-504-2766.

<<Date>>

<<Member Name>>

<<Address>>

<<City>>, <<State>> <<Zip>>

<<ID>>

<<DOB>>

<<PCP>>

<<Telephone>>

Dear <<Name of member>>:

Our records show that your child may be due for an annual dental visit. Good oral health is an important part of your child staying healthy overall. It is important for all children over the age of three to begin seeing a dentist on a regular basis, at least every six months. Please call 1-xxx-xxx-xxxx, to obtain an appointment with a dentist in your area.

If the PCP on your ID card does not match the name on this letter or you need help with making an appointment or arranging transportation. Please call Customer Service at 1-504-2766 (TTD/TTY users, call 1-877-247-6272). You can reach us weekdays 7 a.m. to 7 p.m. ET.

Harmony also has a Personal Health Advisor who can answer your health questions. When you're not sure what kind of care you need, please call your Personal Health Advisor at 1-800-608-8158. There is no charge for this. You can call any time, any day.

Regards,

Harmony of Illinois